

A photograph of four young girls of diverse backgrounds sitting at a large, reflective white table. They are all leaning forward, focused on a book or paper in front of them. The girl on the far left wears a blue shirt, the second girl a red shirt, the third a yellow shirt, and the girl on the far right a green shirt. The girl in the green shirt is holding a yellow pencil. They are positioned in front of a large window with horizontal blinds, which allows bright, natural light to fill the room. The table's surface is highly reflective, showing a clear mirror image of the girls and the window behind them.

Exercise

Workshop

1. Work in groups of two to four people
2. Pick a subject that one of you is expert in but not the other (does not have to be your business domain; can be any domain)
3. Pick one person as the the facilitator

1. Perform a short "workshop" using the techniques described in the lectures in this section
2. Document the resulting concept model during 30 min
3. Change subject and roles
4. If you like, post you models to the forum in the course